



## **New Unclaimed Property Reporting System is now available**

UPEXchange by ETM, the only unclaimed property reporting software officially endorsed by NAUPA, is now available [here](#) – at no charge to you. Because it’s a software-as-a-service offering (SaaS), it’s accessible from anywhere, with any standard Web browser, and with no software to install or maintain.

A playlist is available [here](#) that includes a series of training videos on the system’s capabilities, along with a four-minute overview of its optional modules. The videos will help you understand the ways in which UPEXchange will improve and simplify your unclaimed property reporting processes. In addition, and because different people learn in different ways, ETM will provide a variety of training and support tools to you:

- An online User Guide within UPEXchange
- Interactive tutorials within UPEXchange
- Pre-recorded training videos within UPEXchange
- A knowledgebase of frequently asked questions (and answers) within UPEXchange
- Live, interactive, training webinars beginning on, June 22<sup>th</sup>. Please [register here](#) for an upcoming “UPEXchange Webinar”. The registration password is “money”
- Complete, ongoing product support, available at [uphelp@eagletm.com](mailto:uphelp@eagletm.com), or 515-237-5557.

UPEXchange is a sound technological step forward for unclaimed property reporting. It will make your work easier. It will make your interaction with us easier. And we believe you’ll be as pleased and impressed with UPEXchange and ETM as we are.

We look forward to continuing our work with you.